MOHAMED NIMAL

Experience Innovation | Design Thinking | Agile Management | Digital Transformation

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Experienced and energetic leader with 20+ years of experience effectly managing technology projects within telecommunications and digital platforms from conception to completion.

Currently serving as Director ICT at the Auditor General's Office, providing strategic leadership in government technology, digital governance, and institutional modernization. Bringing expertise in ICT policy, security, compliance, and enterprise systems, with a proven ability to guide high-performing teams and drive organization-wide transformation. Strong background in digital strategy, innovation, and agile leadership, with a focus on delivering secure, human-centered, and future-ready technology solutions for the national audit function.

Key Achievements

Led the migration to cloud-based services, delivering a significant improvement in service efficiency and performance.

Enhanced network infrastructure to improve connectivity and reliability, improving system uptime across the organization.

Implemented security awareness programs, eliminating weak passwords and reducing security incidents, boosting staff compliance.

Pioneered an API-first integration strategy, accelerating application delivery and reducing time-to-market for software solutions.

Successfully implemented LUCID Meeting, eliminating paper-based KYC processes and improving operational efficiency through digital transformation.

Work Experience

Director Information & Communications Technology

AUDITOR GENERAL'S OFFICE

November 2025- PRESENT   MALE', MALADIVES

- Provide strategic leadership for ICT governance, digital transformation, and long-term technology planning.
- Lead modernization of enterprise systems, cloud services, infrastructure, and cybersecurity frameworks.
- Strengthen ICT policy, risk management, and data governance to ensure secure and compliant operations.
- Collaborate with executive leadership to align ICT investments with the national audit mandate.

Manager Information & Communications Technology

AUDITOR GENERAL'S OFFICE

November 2022 - 2025   MALE', MALADIVES

- Executed long-term ICT strategy, ensuring infrastructure scalability, reliability, and security.
- Led software development, cloud migration, and enterprise application modernization.
- Strengthened information security through new policies, controls, and awareness programs.
- Digitized operational workflows, reducing manual processes and improving efficiency.

Work Experience

Manager Product Development & Architecture
DHIRAAGU
March 2016 - November 2022   MALE', MALADIVES

- Led enterprise product architecture, digital modernization, and customer-focused innovation.
- Drove strategic technology roadmaps, enabling faster delivery and improved service quality.
- Promoted agile methodologies, enhancing team productivity and reducing time-to-market.
- Collaborated cross-functionally and with global vendors to deploy cutting-edge solutions.

Senior Engineer VAS (Value Added Services)
DHIRAAGU
September 2012 - March 2016   MALE', MALADIVES

- Managed VAS platforms, fault analysis, and issue resolution, significantly improving stability.
- Led implementation of customer and internal system enhancements, reducing operational costs.
- Strengthened network, storage, and backup infrastructures to support system growth.

Engineer Mobile Data & VAS (Value Added Services)
DHIRAAGU
March 2005 - September 2012   MALE', MALADIVES

- Led GPRS core network operations, GRX integration, and roaming partner onboarding.
- Managed VAS network operations, enhancing enterprise security and system reliability.
- Delivered multiple innovative in-house applications to improve market competitiveness.

IT Leadership Competencies

Cross-Functional Team Leadership
Agile Management & SCRUM Methodologies
Digital Transformation & Innovation
IT Strategy Development
Project Management & Delivery

Technical Competencies

Software Development
Cloud Services
Cybersecurity & Vulnerability Risk Management
Data Analytics & Business Intelligence
Network Infrastructure

Education

Bachelor of Computing Science (Honors)
UNIVERSITY OF STAFFORDSHIRE
November 2004   KUALA LUMPUR, MALAYSIA

Higher Diploma in Software Engineering
ASIA PACIFIC UNIVERSITY
September 2003   KUALA LUMPUR, MALAYSIA

Diploma in Computing and Information Technology
ASIA PACIFIC UNIVERSITY
July 2002   KUALA LUMPUR, MALAYSIA

Awards & Recognitions

- Innovation Award 2019 : For leading the successful youth-focused digital project MAMEN.
- Chairperson's Award 2013 : Highest recognition for outstanding contributions to Dhiraagu.
- Innovation Award 2013 : For launching Dhiraagu's first Prepaid Loyalty Program (Prepaid Rewards).
- Innovation Award 2013 : For developing the GPRS barring/unbarring solution resolving roaming balance depletion issues.
- Divisional Merit Award 2012 – For exceptional performance and contribution to Dhiraagu.
- Innovation Award 2011 – For creating myusage.dhiraagu.com.mv (TouchNet Portal) enabling prepaid broadband top-ups on non-SMS devices.
- Innovation Award 2009 – For developing the first SMS-based Zakat collection system.
- Special Merit Award 2009 – For outstanding service and contribution to Dhiraagu.

Certificates

Signaling in GSM
BitConsultants (Poland)
December 2005

Advance IP Network
Alcatel University (France)
July 2005

Microsoft SQL Server
Reporting and Integrating Service
Avantus (SINGAPORE)
May 2009

International Roaming
MACH (Luxembourg)
June 2005

Project Management
Dhiraagu (MALDIVES)
May 2010

The Collaborative Leader
TTM Associates (TURKEY)
May 2015

LTE Charging Architecture
Use of Diameter
Perpetual Training Solutions (UK)
May 2013

CCNA
Cisco (INDIA)
July 2010

Managers Certifications
Developing & Implementing a Customer Centric High Performance Culture
Coaching High Performance
Emotional Intelligence, Embedding Performance Management & 90 Day Planning
Business Coach Network (UK)
April 2021 - January 2022