



MOHAMED NIMAL

Experience Innovation | Design Thinking | Agile Management | Digital Transformation



m.nimal@gmail.com



+960 7991997



https://nim.al

Experienced and energetic leader with 20+ years of experience effectively managing technology projects within telecommunications and digital platforms from conception to completion.

Currently serving as Manager ICT at the Auditor General's Office with deep understanding of government IT requirements, compliance, and security protocols. Proven expertise in blending technical excellence with empathetic leadership to drive organizational transformation. Strong background in digital transformation, agile management, and complex problem-solving with a focus on creating human-centered technology solutions.

Key Achievements

Led the migration to cloud-based services, delivering a significant improvement in service efficiency and performance.

Enhanced network infrastructure to improve connectivity and reliability, improving system uptime across the organization.

Implemented security awareness programs, eliminating weak passwords and reducing security incidents, boosting staff compliance.

Pioneered an API-first integration strategy, accelerating application delivery and reducing time-to-market for software solutions.

Successfully implemented LUCID Meeting, eliminating paper-based KYC processes and improving operational efficiency through digital transformation.

Work Experience

Manager Information & Communications Technology AUDITOR GENERAL'S OFFICE

November 2022 - PRESENT

MALE', MALADIVES

- Develop and execute strategic plans, both short-term and long-term, to ensure that the ICT infrastructure adequately meets the expanding needs and demands.
- Lead the software development team, and oversee the design and development of the organization's software applications, focusing on creating efficient services and delivering solutions that maximize productivity.
- Ensure compliance with internal and external information security requirements by developing policies, procedures, and guidelines to protect sensitive data and ensure compliance with regulations.
- Lead the technical aspects of ICT projects, providing technical expertise and support for non-ICT projects.

Manager Product Development & Architecture DHIRAAGU

March 2016 - November 2022

MALE', MALADIVES

- Developed and Lead long-term technology visions and strategic plans for customers, which is crucial to company digital transformation.
- Collaborate both cross-functionally and external to identify cutting-edge solutions, resulting in quick delivery of solutions to customers.
- Cultivate agile management in the implementation of products and services for customers, leading to enhanced productivity and accelerated time-to-market.
- Award 2019: Innovation award in recognition of stunningly successful innovative project, MAMEN, which have propelled youth segment.

Work Experience

Senior Engineer VAS (Value Added Services) DHIRAAGU

September 2012 - March 2016

MALE', MALADIVES

- Led fault management, analysis and investigation of VAS systems, resulting to resolve customer issues to minimum.
- Managed and implement internal and external customers requirements, resulting to increase productivity and reduce cost on AMC.
- Support, maintain and enhance existing networks, storage and backup infrastructure, which is important to ensure VAS systems organic growth.
- Award 2013: Chairperson's award, most prestigious award, in recognition of outstanding contributions and services rendered to Dhiraagu.
- Award 2013: Innovation award in recognition of the first Prepaid Loyalty Program by Dhiraagu, Prepaid Rewards, which was well accepted by customers.
- Award 2013: Innovation award in recognition of GPRS barring/unbarring application which was implemented to resolve prepaid customer's pain point of depleting prepaid account balance while roaming.

Engineer Mobile Data & VAS (Value Added Services) DHIRAAGU

March 2005 - September 2012

MALE', MALADIVES

- Led the GPRS core network, implementing GRX integrations, and launched roaming partners with carrier services, increase revenue enabling more roaming partners.
- Led and managed the VAS network, crucial to enterprise security, by implementing a mechanism to monitor and maintain security.
- Led and managed in-house development and product development, launching multiple innovative products to increase the competitive advantage.
- Award 2012: Divisional Merit Award in recognition of excellent performance and tremendous contribution to Dhiraagu .
- Award 2011: Innovation Award in recognition of developing myusage.dhiraagu.com.mv (a.k.a TouchNet Portal) which allows prepaid broadband customer to purchase data add-ons via iPad and devices that do not have SMS capability.
- Award 2009: Innovation Award in recognition of the first SMS based zakath collection application.
- Award 2009: Special Merit Award in recognition of outstanding contributions and services rendered to Dhiraagu .

Education

Bachelor of Computing Science (Honors) UNIVERSITY OF STAFFORDSHIRE

November 2004

KUALA LUMPUR, MALAYSIA

Higher Diploma in Software Engineering ASIA PACIFIC UNIVERSITY

September 2003

KUALA LUMPUR, MALAYSIA

Diploma in Computing and Information Technology ASIA PACIFIC UNIVERSITY

July 2002

KUALA LUMPUR, MALAYSIA

IT Leadership Competencies

Cross-Functional Team Leadership

Agile Management & SCRUM Methodologies

Digital Transformation & Innovation

Project Management & Delivery

IT Strategy Development

Technical Competencies

Software Development

Cloud Services

Cybersecurity & Vulnerability Risk Management

Network Infrastructure

Data Analytics & Business Intelligence

Certificates

Signaling in GSM

BitConsultants (Poland)

December 2005

Advance IP Network

Alcatel University (France)

July 2005

Microsoft SQL Server

Reporting and Integrating Service

Avantus (SINGAPORE)

May 2009

International Roaming

MACH (Luxembourg)

June 2005

Project Management

Dhiraagu (MALDIVES)

May 2010

The Collaborative Leader

TTM Associates (TURKEY)

May 2015

LTE Charging Architecture

Use of Diameter

Perpetual Training Solutions (UK)

May 2013

CCNA

Cisco (INDIA)

July 2010

Managers Certifications

Developing & Implementing a Customer Centric High Performance Culture
Coaching High Performance

Emotional Intelligence, Embedding Performance Management & 90 Day Planning

Business Coach Network (UK)

April 2021 - January 2022