



MOHAMED NIMAL

Experience Innovation | Design Thinking | Agile Management | Digital Transformation

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🌐 <https://nim.al>

Experienced and energetic leader with 20+ years of experience effectly managing technology projects within telecommunications and digital platforms from conception to completion.

I blend technical expertise with empathetic leadership to drive innovative solutions. I've worn many hats over the years - technician, leader, innovator, problem-solver. I thrive on challenges and bring people together to tackle toughest issues. Sure, I know my stuff when it comes to experience innovation, agile management and digital transformation, but what really gets me excited is finding creative solutions that nobody else has thought of. Always eager to tackle new challenges in dynamic IT environments.

Professional Skills

- Cross-Functional Leadership ● ● ● ● ● ● ● ● ● ●
- Agile Management ● ● ● ● ● ● ● ● ● ●
- Client Relationship ● ● ● ● ● ● ● ● ● ●
- Ability to employ tech talent ● ● ● ● ● ● ● ● ● ●

Technology Skills

- C# .NET Development ● ● ● ● ● ● ● ● ● ●
- API Development ● ● ● ● ● ● ● ● ● ●
- Vulnerability Risk Management ● ● ● ● ● ● ● ● ● ●
- Networking ● ● ● ● ● ● ● ● ● ●

Work Experience

Manager Information & Communications Technology

AUDITOR GENERAL'S OFFICE

November 2022 - PRESENT MALE', MALADIVES

- Develop and execute strategic plans, both short-term and long-term, to ensure that the ICT infrastructure adequately meets the expanding needs and demands.
- Lead the software development team, and oversee the design and development of the organization's software applications, focusing on creating efficient services and delivering solutions that maximize productivity.
- Ensure compliance with internal and external information security requirements by developing policies, procedures, and guidelines to protect sensitive data and ensure compliance with regulations.
- Lead the technical aspects of ICT projects, providing technical expertise and support for non-ICT projects.

Manager Product Development & Architecture

DHIRAAGU

March 2016 - November 2022 MALE', MALADIVES

- Developed and Lead long-term technology visions and strategic plans for customers, which is crucial to company digital transformation.
- Collaborate both cross-functionally and external to identify cutting-edge solutions, resulting in quick delivery of solutions to customers.
- Cultivate agile management in the implementation of products and services for customers, leading to enhanced productivity and accelerated time-to-market.
- Award 2019: Innovation award in recognition of stunningly successful innovative project, MAMEN, which have propelled youth segment.

Work Experience

Senior Engineer VAS (Value Added Services) DHIRAAGU

September 2012 - March 2016

MALE', MALADIVES

- Led fault management, analysis and investigation of VAS systems, resulting to resolve customer issues to minimum.
- Managed and implement internal and external customers requirements, resulting to increase productivity and reduce cost on AMC.
- Support, maintain and enhance existing networks, storage and backup infrastructure, which is important to ensure VAS systems organic growth.
- Award 2013: Chairperson's award, most prestigious award, in recognition of outstanding contributions and services rendered to Dhiraagu.
- Award 2013: Innovation award in recognition of the first Prepaid Loyalty Program by Dhiraagu, Prepaid Rewards, which was well accepted by customers.
- Award 2013: Innovation award in recognition of GPRS barring/unbarring application which was implemented to resolve prepaid customer's pain point of depleting prepaid account balance while roaming.

Engineer Mobile Data & VAS (Value Added Services) DHIRAAGU

March 2005 - September 2012

MALE', MALADIVES

- Led the GPRS core network, implementing GRX integrations, and launched roaming partners with carrier services, increase revenue enabling more roaming partners.
- Led and managed the VAS network, crucial to enterprise security, by implementing a mechanism to monitor and maintain security.
- Led and managed in-house development and product development, launching multiple innovative products to increase the competitive advantage.
- Award 2012: Divisional Merit Award in recognition of excellent performance and tremendous contribution to Dhiraagu .
- Award 2011: Innovation Award in recognition of developing myusage.dhiraagu.com.mv (a.k.a TouchNet Portal) which allows prepaid broadband customer to purchase data add-ons via iPad and devices that do not have SMS capability.
- Award 2009: Innovation Award in recognition of the first SMS based zakath collection application.
- Award 2009: Special Merit Award in recognition of outstanding contributions and services rendered to Dhiraagu .

Education

Bachelor of Computing Science (Honors) UNIVERSITY OF STAFFORDSHIRE

November 2004

KUALA LUMPUR, MALAYSIA

Higher Diploma in Software Engineering ASIA PACIFIC UNIVERSITY

September 2003

KUALA LUMPUR, MALAYSIA

Diploma in Computing and Information Technology ASIA PACIFIC UNIVERSITY

July 2002

KUALA LUMPUR, MALAYSIA

Technology Skills

Containers: Docker, Kubernetes, Cloud
Platforms: Azure, GCP. **AI:** Microsoft Azure
Cognitive Services, RPA: UiPath, Azure Power
Platform, Bot framework , Git, CI/CD,
Networking: Firewall, Switches, Routers,

Development Management Skills

SCRUM, Data and Application Migration and
Deployment, **API:** REST API development,
Programing Language: C# .NET, Database
Management: MSSQL, Oracle, PostgreSQL,

Enterprise Observability Skills

Vulnerability Risk Management (BURP,
Wireshark, Acunetix) , Enterprise observability

Telecommunication Skills

GSM, GPRS, LTE, IREG, RTBS, ISMSC: SMPP,
SMS Applications, PCRF

Certificates

Signaling in GSM

BitConsultants (Poland)

December 2005

Advance IP Network

Alcatel University (France)

July 2005

Microsoft SQL Server

Reporting and Integrating Service

Avantus (SINGAPORE)

May 2009

International Roaming

MACH (Luxembourg)

June 2005

Project Management

Dhiraagu (MALDIVES)

May 2010

The Collaborative Leader

TTM Associates (TURKEY)

May 2015

LTE Charging Architecture

Use of Diameter

Perpetual Training Solutions (UK)

May 2013

CCNA

Cisco (INDIA)

July 2010

Managers Certifications

Developing & Implementing a Customer Centric High Performance Culture
Coaching High Performance

Emotional Intelligence, Embedding Performance Management & 90 Day Planning

Business Coach Network (UK)

April 2021 - January 2022